

Non-initialized Cell Phone Call Reporting Form
State of Connecticut PSAP's

Use March 15, 2008 through April 30, 2008

PURPOSE: We are gathering information on the number of calls to PSAPs by non-initialized phones. As you may know, the Federal Communications Commission ("FCC") requires the delivery of all wireless (cellular phone) 911 calls to public safety answering points ("PSAPs"), including calls from non-initialized phones. The FCC has stated that PSAPs may work with carriers and law enforcement to block harassing calls from non-initialized phones, but the FCC has not provided any explanation of what qualifies as a "harassing" call or what "blocks" PSAPs may use. The Tennessee Emergency Communications Board has submitted a petition to the FCC for clarification.

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Non-initialized phone: A cell phone that is not registered for service with any wireless carrier and cannot be called back by a PSAP because it has no dialable number. The phone may previously have been initialized by a wireless carrier but currently is not subscribed to service. The telephone number shown in the ALT# field will normally begin with 911.

Harassing (not legitimate) calls from non-initialized phones: Non-emergency calls from a non-initialized phone to a PSAP that seem to be for a harassing or threatening purpose. Such calls include prank calls, repeated hang-ups by the same caller, bogus calls for help, and threatening calls.

Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 3/19/08 PSAP: EAST WINDSOR PD Name: DISP. L. Rounds
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: 1301

Number of suspected calls received from suspected single caller: _____ ALT# 911-035-0026

For any **legitimate calls** for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

For any calls that were **not legitimate** calls for help (**harassing calls**), please indicate the nature of the calls:

Threatening in nature?	Yes ___ No ___	Bogus calls for help?	Yes ___ No ___
Prank call?	Yes ___ No ___	Hang up(s)?	Yes ___ No ___
Accidental dial?	Yes ___ No ___		
Other?	Yes <input checked="" type="checkbox"/> No ___	(If yes, please explain: <u>Kid Playing with Phone</u>	

How much time (approximate) did call takers or dispatchers spend on the call(s)? 30 sec

How much time (approximate) did emergency service providers spend on the call(s)? 17 min

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

Fax or email all information to:

AT+T

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Date: 4/10/08 PSAP: East Windsor PD Name: Disp. Bourke
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: 13:17

Number of suspected calls received from suspected single caller: 1 ALT# _____

For any **legitimate calls** for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

For any calls that were **not legitimate** calls for help (**harassing calls**), please indicate the nature of the calls:

Threatening in nature?	Yes _____ No <input checked="" type="checkbox"/>	Bogus calls for help?	Yes _____ No <input checked="" type="checkbox"/>
Prank call?	Yes _____ No <input checked="" type="checkbox"/>	Hang up(s)?	Yes _____ No <input checked="" type="checkbox"/>
Accidental dial?	Yes _____ No <input checked="" type="checkbox"/>		
Other?	Yes <input checked="" type="checkbox"/> No _____	(If yes, please explain: <u>no one on the line</u>)	

How much time (approximate) did call takers or dispatchers spend on the call(s)? 15 Sec

How much time (approximate) did emergency service providers spend on the call(s)? - 0 -

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

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Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 4/16/08 PSAP: East Windsor PD Name: S. Bourke
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: 10:55 10:56

Number of suspected calls received from suspected single caller: 2 ALT# (911) 436-7397

For any **legitimate calls** for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

For any calls that were **not legitimate** calls for help (**harassing calls**), please indicate the nature of the calls:

Threatening in nature?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Bogus calls for help?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Prank call?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Hang up(s)?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Accidental dial?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
Other?	Yes <input type="checkbox"/> No <input type="checkbox"/>	(If yes, please explain: _____)	

How much time (approximate) did call takers or dispatchers spend on the call(s)? 2 min.

How much time (approximate) did emergency service providers spend on the call(s)? -0-

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

mentally challenged child playing with his sister's phone.

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Date: 4/18/08 PSAP: East Windsor PD Name: S. Bourke
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: 0607

Number of suspected calls received from suspected single caller: 1 ALT# (911) 576-2481

For any **legitimate calls** for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

Serious language barrier. Involved a dispute between 2 co-workers of the East Windsor Restaurant. Location was provided. Officers did respond. Time on call was 17 min.

For any calls that were **not legitimate** calls for help (**harassing calls**), please indicate the nature of the calls:

Threatening in nature?	Yes <input type="checkbox"/> No <input type="checkbox"/>	Bogus calls for help?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Prank call?	Yes <input type="checkbox"/> No <input type="checkbox"/>	Hang up(s)?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Accidental dial?	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Other?	Yes <input type="checkbox"/> No <input type="checkbox"/>	(If yes, please explain: _____)	

How much time (approximate) did call takers or dispatchers spend on the call(s)? _____

How much time (approximate) did emergency service providers spend on the call(s)? _____

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

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Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

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Date: 4/22/08 PSAP: East Windsor PD Name: Disp Bourke
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: 09:11

Number of suspected calls received from suspected single caller: 1 ALT# (911) 030-9338

For any **legitimate calls** for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

For any calls that were **not legitimate** calls for help (**harassing calls**), please indicate the nature of the calls:

Threatening in nature?	Yes <input type="checkbox"/> No <input type="checkbox"/>	Bogus calls for help?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Prank call?	Yes <input type="checkbox"/> No <input type="checkbox"/>	Hang up(s)?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Accidental dial?	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Other?	Yes <input type="checkbox"/> No <input type="checkbox"/>	(If yes, please explain: _____)	

How much time (approximate) did call takers or dispatchers spend on the call(s)? seconds

How much time (approximate) did emergency service providers spend on the call(s)? none

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

no one on the line - immediate
disconnection / no one on call back.

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Date: 4/29/08 PSAP: East Windsor PD Name: S. Bourke
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: 13:46

Number of suspected calls received from suspected single caller: 1 ALT# (911) 837-5539

For any **legitimate calls** for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

For any calls that were **not legitimate** calls for help (**harassing calls**), please indicate the nature of the calls:

Threatening in nature?	Yes <input type="checkbox"/> No <input type="checkbox"/>	Bogus calls for help?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Prank call?	Yes <input type="checkbox"/> No <input type="checkbox"/>	Hang up(s)?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Accidental dial?	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Other?	Yes <input type="checkbox"/> No <input type="checkbox"/>	(If yes, please explain: _____)	

How much time (approximate) did call takers or dispatchers spend on the call(s)? Immediate abandoned call

How much time (approximate) did emergency service providers spend on the call(s)? None

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

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Date: 03-16-2008 PSAP: FARMINGTON PD Name: CENSABELLA
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: 16:30

Number of suspected calls received from suspected single caller: 1 ALT# 911 065 8467

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For any calls that were **not legitimate** calls for help (**harassing calls**), please indicate the nature of the calls:

Threatening in nature?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Bogus calls for help?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Prank call?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Hang up(s)?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Accidental dial?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Other?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	(If yes, please explain: <u>OPEN LINE THEN HANG UP</u>)	

How much time (approximate) did call takers or dispatchers spend on the call(s)? 30 seconds

How much time (approximate) did emergency service providers spend on the call(s)? Ø

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

Fax or email all information to:

Jeffrey Vannais- PSAP Representative, Enhanced 9-1-1 Commission
Fax: 860-610-6294 Email: jvannais@ci.east-hartford.ct.us

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Date: 3/17/08 PSAP: Farmington PD Name: Shirley Buder
(Where call received) (Call taken)

Time or period of time that individual or related call(s) were received: 22:20

Number of suspected calls received from suspected single caller: 1 ALT# 911-111-8479

For any **legitimate calls** for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

For any calls that were **not legitimate** calls for help (**harassing calls**), please indicate the nature of the calls:

Threatening in nature?	Yes <input type="checkbox"/> No <input type="checkbox"/>	Bogus calls for help?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Prank call?	Yes <input type="checkbox"/> No <input type="checkbox"/>	Hang up(s)?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Accidental dial?	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Other?	Yes <input type="checkbox"/> No <input type="checkbox"/>	(If yes, please explain: _____)	

How much time (approximate) did call takers or dispatchers spend on the call(s)? 40 seconds

How much time (approximate) did emergency service providers spend on the call(s)? _____

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

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Date: 03-21-2008 PSAP: FARMINGTON Name: SIMON CENSABELLA
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: 1530, 1532

Number of suspected calls received from suspected single caller: 2 ALT# 911 005 5237

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Threatening in nature?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Bogus calls for help?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
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Accidental dial?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Other?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	(If yes, please explain: _____)	

How much time (approximate) did call takers or dispatchers spend on the call(s)? 30 seconds

How much time (approximate) did emergency service providers spend on the call(s)? 0

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

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Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 3/24/08 PSAP: Farmington Name: Johnson, Kim
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: 0750

Number of suspected calls received from suspected single caller: 1 ALT# (911)020-8697

For any **legitimate calls** for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

For any calls that were **not legitimate** calls for help (**harassing calls**), please indicate the nature of the calls:

Threatening in nature?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Bogus calls for help?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Prank call?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Hang up(s)?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Accidental dial?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Other?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	(If yes, please explain: _____)	

How much time (approximate) did call takers or dispatchers spend on the call(s)? 1 min

How much time (approximate) did emergency service providers spend on the call(s)? _____

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

Fax or email all information to:

Jeffrey Vannais- PSAP Representative, Enhanced 9-1-1 Commission

Fax: 860-610-6294

Email: jvannais@ci.east-hartford.ct.us

Non-initialized Cell Phone Call Reporting Form

State of Connecticut PSAP's

Use March 15, 2008 through April 30, 2008

PURPOSE: We are gathering information on the number of calls to PSAPs by non-initialized phones. As you may know, the Federal Communications Commission ("FCC") requires the delivery of all wireless (cellular phone) 911 calls to public safety answering points ("PSAPs"), including calls from non-initialized phones. The FCC has stated that PSAPs may work with carriers and law enforcement to block harassing calls from non-initialized phones, but the FCC has not provided any explanation of what qualifies as a "harassing" call or what "blocks" PSAPs may use. The Tennessee Emergency Communications Board has submitted a petition to the FCC for clarification.

DEFINITIONS: For purposes of this form, the following definitions apply:

Non-initialized phone: A cell phone that is not registered for service with any wireless carrier and cannot be called back by a PSAP because it has no dialable number. The phone may previously have been initialized by a wireless carrier but currently is not subscribed to service. The telephone number shown in the ALT# field will normally begin with 911.

Harassing (not legitimate) calls from non-initialized phones: Non-emergency calls from a non-initialized phone to a PSAP that seem to be for a harassing or threatening purpose. Such calls include prank calls, repeated hang-ups by the same caller, bogus calls for help, and threatening calls.

Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 03-29-2008 PSAP: FARMINGTON CT Name: SIMON CAVALLELLA
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: 10:57

Number of suspected calls received from suspected single caller: 1 ALT# 911 - 191-6447

For any legitimate calls for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

For any calls that were not legitimate calls for help (harassing calls), please indicate the nature of the calls:

Threatening in nature?	Yes	No <input checked="" type="checkbox"/>	Bogus calls for help?	Yes	No <input checked="" type="checkbox"/>
Prank call?	Yes	No <input checked="" type="checkbox"/>	Hang up(s)?	Yes <input checked="" type="checkbox"/>	No
Accidental dial?	Yes	No <input checked="" type="checkbox"/>			
Other?	Yes	No <input checked="" type="checkbox"/>	(If yes, please explain: _____)		

How much time (approximate) did call takers or dispatchers spend on the call(s)? 0

How much time (approximate) did emergency service providers spend on the call(s)? 0

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

Fax or email all information to:

Jeffrey Vannais- PSAP Representative, Enhanced 9-1-1 Commission

Fax: 860-610-6294

Email: jvannais@ci.east-hartford.ct.us

Non-initialized Cell Phone Call Reporting Form
State of Connecticut PSAP's

Use March 15, 2008 through April 30, 2008

PURPOSE: We are gathering information on the number of calls to PSAPs by non-initialized phones. As you may know, the Federal Communications Commission ("FCC") requires the delivery of all wireless (cellular phone) 911 calls to public safety answering points ("PSAPs"), including calls from non-initialized phones. The FCC has stated that PSAPs may work with carriers and law enforcement to block harassing calls from non-initialized phones, but the FCC has not provided any explanation of what qualifies as a "harassing" call or what "blocks" PSAPs may use. The Tennessee Emergency Communications Board has submitted a petition to the FCC for clarification.

DEFINITIONS: For purposes of this form, the following definitions apply:

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Harassing (not legitimate) calls from non-initialized phones: Non-emergency calls from a non-initialized phone to a PSAP that seem to be for a harassing or threatening purpose. Such calls include prank calls, repeated hang-ups by the same caller, bogus calls for help, and threatening calls.

Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 04/05/2008 PSAP: FARMINGTON PD Name: Censabella
(Where call received) (cr) (Call taker)

Time or period of time that individual or related call(s) were received: 12:57

Number of suspected calls received from suspected single caller: ① ALT# (911) 933-5897

For any legitimate calls for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

For any calls that were not legitimate calls for help (harassing calls), please indicate the nature of the calls:

Threatening in nature?	Yes _____ No <input checked="" type="checkbox"/>	Bogus calls for help?	Yes _____ No <input checked="" type="checkbox"/>
Prank call?	Yes _____ No <input checked="" type="checkbox"/>	Hang up(s)?	Yes <input checked="" type="checkbox"/> No _____
Accidental dial?	Yes _____ No <input checked="" type="checkbox"/>		
Other?	Yes _____ No <input checked="" type="checkbox"/>	(If yes, please explain: _____)	

How much time (approximate) did call takers or dispatchers spend on the call(s)? 20 seconds

How much time (approximate) did emergency service providers spend on the call(s)? 0

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

Fax or email all information to:

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Fax: 860-610-6294

Email: jvannais@ci.east-hartford.ct.us

Non-initialized Cell Phone Call Reporting Form

State of Connecticut PSAP's

Use March 15, 2008 through April 30, 2008

PURPOSE: We are gathering information on the number of calls to PSAPs by non-initialized phones. As you may know, the Federal Communications Commission ("FCC") requires the delivery of all wireless (cellular phone) 911 calls to public safety answering points ("PSAPs"), including calls from non-initialized phones. The FCC has stated that PSAPs may work with carriers and law enforcement to block harassing calls from non-initialized phones, but the FCC has not provided any explanation of what qualifies as a "harassing" call or what "blocks" PSAPs may use. The Tennessee Emergency Communications Board has submitted a petition to the FCC for clarification.

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Harassing (not legitimate) calls from non-initialized phones: Non-emergency calls from a non-initialized phone to a PSAP that seem to be for a harassing or threatening purpose. Such calls include prank calls, repeated hang-ups by the same caller, bogus calls for help, and threatening calls.

Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 4/4/2008 PSAP: FARMINGTON Name: BOCHER #153
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: 1658

Number of suspected calls received from suspected single caller: 1 ALT# (911) 008-4572

For any **legitimate calls** for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

For any calls that were **not legitimate** calls for help (**harassing calls**), please indicate the nature of the calls:

Threatening in nature?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Bogus calls for help?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Prank call?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Hang up(s)?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Accidental dial?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Other?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	(If yes, please explain: _____)	

How much time (approximate) did call takers or dispatchers spend on the call(s)? 10 seconds

How much time (approximate) did emergency service providers spend on the call(s)? 0

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

Fax or email all information to:

Jeffrey Vannais- PSAP Representative, Enhanced 9-1-1 Commission

Fax: 860-610-6294

Email: jvannais@ci.east-hartford.ct.us

Non-initialized Cell Phone Call Reporting Form
State of Connecticut PSAP's

Use March 15, 2008 through April 30, 2008

PURPOSE: We are gathering information on the number of calls to PSAPs by non-initialized phones. As you may know, the Federal Communications Commission ("FCC") requires the delivery of all wireless (cellular phone) 911 calls to public safety answering points ("PSAPs"), including calls from non-initialized phones. The FCC has stated that PSAPs may work with carriers and law enforcement to block harassing calls from non-initialized phones, but the FCC has not provided any explanation of what qualifies as a "harassing" call or what "blocks" PSAPs may use. The Tennessee Emergency Communications Board has submitted a petition to the FCC for clarification.

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Harassing (not legitimate) calls from non-initialized phones: Non-emergency calls from a non-initialized phone to a PSAP that seem to be for a harassing or threatening purpose. Such calls include prank calls, repeated hang-ups by the same caller, bogus calls for help, and threatening calls.

Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 4/13/08 PSAP: FARMINGTON Name: SEVIGNY
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: 16:12

Number of suspected calls received from suspected single caller: 2 ALT# 911-051-6263

For any legitimate calls for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

For any calls that were not legitimate calls for help (harassing calls), please indicate the nature of the calls:

Threatening in nature?	Yes <input type="checkbox"/> No <input type="checkbox"/>	Bogus calls for help?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Prank call?	Yes <input type="checkbox"/> No <input type="checkbox"/>	Hang up(s)?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Accidental dial?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
Other?	Yes <input type="checkbox"/> No <input type="checkbox"/>	(If yes, please explain: _____)	

How much time (approximate) did call takers or dispatchers spend on the call(s)? less than 5 seconds

How much time (approximate) did emergency service providers spend on the call(s)? NONE

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

Fax or email all information to:

Jeffrey Vannais- PSAP Representative, Enhanced 9-1-1 Commission
Fax: 860-610-6294 Email: jvannais@ci.east-hartford.ct.us

Non-initialized Cell Phone Call Reporting Form
State of Connecticut PSAP's

Use March 15, 2008 through April 30, 2008

PURPOSE: We are gathering information on the number of calls to PSAPs by non-initialized phones. As you may know, the Federal Communications Commission ("FCC") requires the delivery of all wireless (cellular phone) 911 calls to public safety answering points ("PSAPs"), including calls from non-initialized phones. The FCC has stated that PSAPs may work with carriers and law enforcement to block harassing calls from non-initialized phones, but the FCC has not provided any explanation of what qualifies as a "harassing" call or what "blocks" PSAPs may use. The Tennessee Emergency Communications Board has submitted a petition to the FCC for clarification.

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Harassing (not legitimate) calls from non-initialized phones: Non-emergency calls from a non-initialized phone to a PSAP that seem to be for a harassing or threatening purpose. Such calls include prank calls, repeated hang-ups by the same caller, bogus calls for help, and threatening calls.

Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 4/15/08 PSAP: Farmington Name: Litchfield
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: 23:42

Number of suspected calls received from suspected single caller: 1 ALT# _____

For any **legitimate calls** for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

For any calls that were **not legitimate** calls for help (**harassing calls**), please indicate the nature of the calls:

Threatening in nature?	Yes _____ No <u>X</u>	Bogus calls for help?	Yes _____ No <u>X</u>
Prank call?	Yes _____ No <u>X</u>	Hang up(s)?	Yes _____ No <u>X</u>
Accidental dial?	Yes <u>X</u> No _____		
Other?	Yes _____ No _____	(If yes, please explain: _____)	

How much time (approximate) did call takers or dispatchers spend on the call(s)? < 1 min

How much time (approximate) did emergency service providers spend on the call(s)? 0

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

Fax or email all information to:

Jeffrey Vannais- PSAP Representative, Enhanced 9-1-1 Commission

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Email: jvannais@ci.east-hartford.ct.us

Non-initialized Cell Phone Call Reporting Form State of Connecticut PSAP's

Use March 15, 2008 through April 30, 2008

PURPOSE: We are gathering information on the number of calls to PSAPs by non-initialized phones. As you may know, the Federal Communications Commission ("FCC") requires the delivery of all wireless (cellular phone) 911 calls to public safety answering points ("PSAPs"), including calls from non-initialized phones. The FCC has stated that PSAPs may work with carriers and law enforcement to block harassing calls from non-initialized phones, but the FCC has not provided any explanation of what qualifies as a "harassing" call or what "blocks" PSAPs may use. The Tennessee Emergency Communications Board has submitted a petition to the FCC for clarification.

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Harassing (not legitimate) calls from non-initialized phones: Non-emergency calls from a non-initialized phone to a PSAP that seem to be for a harassing or threatening purpose. Such calls include prank calls, repeated hang-ups by the same caller, bogus calls for help, and threatening calls.

Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 4/15/08 PSAP: FARMINGTON Name: BOUCHER #153
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: 17:35 - 17:37

Number of suspected calls received from suspected single caller: 3 ALT# (911) 629-7252

For any legitimate calls for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

For any calls that were not legitimate calls for help (harassing calls), please indicate the nature of the calls:

Threatening in nature?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Bogus calls for help?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Prank call?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Hang up(s)?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Accidental dial?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Other?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	(If yes, please explain: _____)	

How much time (approximate) did call takers or dispatchers spend on the call(s)? < 1:00

How much time (approximate) did emergency service providers spend on the call(s)? < 1:00

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

Fax or email all information to:

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Fax: 860-610-6294

Email: jvannais@ci.east-hartford.ct.us

Non-initialized Cell Phone Call Reporting Form
State of Connecticut PSAP's

Use March 15, 2008 through April 30, 2008

PURPOSE: We are gathering information on the number of calls to PSAPs by non-initialized phones. As you may know, the Federal Communications Commission ("FCC") requires the delivery of all wireless (cellular phone) 911 calls to public safety answering points ("PSAPs"), including calls from non-initialized phones. The FCC has stated that PSAPs may work with carriers and law enforcement to block harassing calls from non-initialized phones, but the FCC has not provided any explanation of what qualifies as a "harassing" call or what "blocks" PSAPs may use. The Tennessee Emergency Communications Board has submitted a petition to the FCC for clarification.

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Harassing (not legitimate) calls from non-initialized phones: Non-emergency calls from a non-initialized phone to a PSAP that seem to be for a harassing or threatening purpose. Such calls include prank calls, repeated hang-ups by the same caller, bogus calls for help, and threatening calls.

Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 04-16-2008 PSAP: FARMINGTON, CT Name: CENSABELLA
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: 13:08 → 13:34

Number of suspected calls received from suspected single caller: 5 ALT# (911) 027-8575
+2 16:05 → 16:10

For any **legitimate calls** for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

For any calls that were **not legitimate** calls for help (**harassing calls**), please indicate the nature of the calls:

Threatening in nature?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Bogus calls for help?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Prank call?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Hang up(s)?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Accidental dial?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Other?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	(If yes, please explain: <u>open line / Hangup</u>)	

How much time (approximate) did call takers or dispatchers spend on the call(s)? 2 minutes

How much time (approximate) did emergency service providers spend on the call(s)? 0

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

Fax or email all information to:

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Fax: 860-610-6294

Email: jvannais@ci.east-hartford.ct.us

Non-initialized Cell Phone Call Reporting Form
State of Connecticut PSAP's

Use March 15, 2008 through April 30, 2008

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Harassing (not legitimate) calls from non-initialized phones: Non-emergency calls from a non-initialized phone to a PSAP that seem to be for a harassing or threatening purpose. Such calls include prank calls, repeated hang-ups by the same caller, bogus calls for help, and threatening calls.

Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 04-16-2008 PSAP: FARMINGTON, CT Name: CENSABELLA
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: 13:34

Number of suspected calls received from suspected single caller: 1 ALT# (911) 029-7252

For any legitimate calls for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

For any calls that were not legitimate calls for help (harassing calls), please indicate the nature of the calls:

Threatening in nature?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Bogus calls for help?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Prank call?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Hang up(s)?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Accidental dial?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Other?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	(If yes, please explain: _____)	

How much time (approximate) did call takers or dispatchers spend on the call(s)? 0

How much time (approximate) did emergency service providers spend on the call(s)? 0

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

Fax or email all information to:

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Fax: 860-610-6294

Email: jvannais@ci.east-hartford.ct.us

Non-initialized Cell Phone Call Reporting Form
State of Connecticut PSAP's

Use March 15, 2008 through April 30, 2008

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Harassing (not legitimate) calls from non-initialized phones: Non-emergency calls from a non-initialized phone to a PSAP that seem to be for a harassing or threatening purpose. Such calls include prank calls, repeated hang-ups by the same caller, bogus calls for help, and threatening calls.

Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 4/19/08 PSAP: FARMINGTON Name: SEUIGNY
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: 17:22

Number of suspected calls received from suspected single caller: 1 ALT# 911-067-1615

For any **legitimate calls** for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

For any calls that were **not legitimate** calls for help (**harassing calls**), please indicate the nature of the calls:

Threatening in nature?	Yes <input type="checkbox"/> No <input type="checkbox"/>	Bogus calls for help?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Prank call?	Yes <input type="checkbox"/> No <input type="checkbox"/>	Hang up(s)?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Accidental dial?	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Other?	Yes <input type="checkbox"/> No <input type="checkbox"/>	(If yes, please explain: _____)	

How much time (approximate) did call takers or dispatchers spend on the call(s)? NONE

How much time (approximate) did emergency service providers spend on the call(s)? NONE

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

Fax or email all information to:

Jeffrey Vannais- PSAP Representative, Enhanced 9-1-1 Commission

Fax: 860-610-6294

Email: jvannais@ci.east-hartford.ct.us

Non-initialized Cell Phone Call Reporting Form
State of Connecticut PSAP's

Use March 15, 2008 through April 30, 2008

PURPOSE: We are gathering information on the number of calls to PSAPs by non-initialized phones. As you may know, the Federal Communications Commission ("FCC") requires the delivery of all wireless (cellular phone) 911 calls to public safety answering points ("PSAPs"), including calls from non-initialized phones. The FCC has stated that PSAPs may work with carriers and law enforcement to block harassing calls from non-initialized phones, but the FCC has not provided any explanation of what qualifies as a "harassing" call or what "blocks" PSAPs may use. The Tennessee Emergency Communications Board has submitted a petition to the FCC for clarification.

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Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably-believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 4/23/08 PSAP: FARMINGTON Name: SEVIGNY
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: 16:08

Number of suspected calls received from suspected single caller: 1 ALT# 911-110-6614

For any **legitimate calls** for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

For any calls that were **not legitimate** calls for help (**harassing calls**), please indicate the nature of the calls:

Threatening in nature?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Bogus calls for help?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Prank call?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Hang up(s)?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Accidental dial?	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Other?	Yes <input type="checkbox"/> No <input type="checkbox"/>	(If yes, please explain: _____)	

How much time (approximate) did call takers or dispatchers spend on the call(s)? 15 SECONDS

How much time (approximate) did emergency service providers spend on the call(s)? _____

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

MUSIC PLAYED OVER LINE.

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Non-initialized Cell Phone Call Reporting Form
State of Connecticut PSAP's

Use March 15, 2008 through April 30, 2008

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Harassing (not legitimate) calls from non-initialized phones: Non-emergency calls from a non-initialized phone to a PSAP that seem to be for a harassing or threatening purpose. Such calls include prank calls, repeated hang-ups by the same caller, bogus calls for help, and threatening calls.

Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 4/26/08 PSAP: Farmington Name: Litchfield
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: 20:28

Number of suspected calls received from suspected single caller: 1 ALT# _____

For any **legitimate calls** for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

For any calls that were **not legitimate** calls for help (**harassing calls**), please indicate the nature of the calls:

Threatening in nature?	Yes _____ No <u>X</u>	Bogus calls for help?	Yes _____ No <u>X</u>
Prank call?	Yes _____ No <u>X</u>	Hang up(s)?	Yes _____ No <u>X</u>
Accidental dial?	Yes <u>X</u> No _____		
Other?	Yes _____ No <u>X</u>	(If yes, please explain: _____)	

How much time (approximate) did call takers or dispatchers spend on the call(s)? 30 sec

How much time (approximate) did emergency service providers spend on the call(s)? 0

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

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**Non-initialized Cell Phone Call Reporting Form
State of Connecticut PSAP's**

Use March 15, 2008 through April 30, 2008

PURPOSE: We are gathering information on the number of calls to PSAPs by non-initialized phones. As you may know, the Federal Communications Commission ("FCC") requires the delivery of all wireless (cellular phone) 911 calls to public safety answering points ("PSAPs"), including calls from non-initialized phones. The FCC has stated that PSAPs may work with carriers and law enforcement to block harassing calls from non-initialized phones, but the FCC has not provided any explanation of what qualifies as a "harassing" call or what "blocks" PSAPs may use. The Tennessee Emergency Communications Board has submitted a petition to the FCC for clarification.

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Harassing (not legitimate) calls from non-initialized phones: Non-emergency calls from a non-initialized phone to a PSAP that seem to be for a harassing or threatening purpose. Such calls include prank calls, repeated hang-ups by the same caller, bogus calls for help, and threatening calls.

Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: APRIL 27, 08 PSAP: FARMINGTON POLICE Name: INGVERSON, DAVID
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: 8:15 AM

Number of suspected calls received from suspected single caller: 1 ALT# 911-020-6333

For any **legitimate calls** for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

For any calls that were **not legitimate** calls for help (**harassing calls**), please indicate the nature of the calls:

Threatening in nature?	Yes <input type="checkbox"/> No <input type="checkbox"/>	Bogus calls for help?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Prank call?	Yes <input type="checkbox"/> No <input type="checkbox"/>	Hang up(s)?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Accidental dial?	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Other?	Yes <input type="checkbox"/> No <input type="checkbox"/>	(If yes, please explain: _____)	

How much time (approximate) did call takers or dispatchers spend on the call(s)? LESS THAN 1 MIN.

How much time (approximate) did emergency service providers spend on the call(s)? _____

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

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Non-initialized Cell Phone Call Reporting Form

State of Connecticut PSAP's

Use March 15, 2008 through April 30, 2008

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Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

DIRECTIONS: Please use this form from 3/15/08 through 4/30/08 to report information about 911 calls originating from non-initialized cellular phones. Please report both legitimate and harassing calls from non-initialized phones. Please attach additional detail or documentation, as needed, particularly for calls that involve extreme criminal intent or extraordinary circumstances.

Date: 4/28/08 PSAP: Farmington Name: Mary Jedynek
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: _____

Number of suspected calls received from suspected single caller: 1 ALT# 911-027-3487

For any **legitimate calls** for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

For any calls that were **not legitimate** calls for help (**harassing calls**), please indicate the nature of the calls:

Threatening in nature?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Bogus calls for help?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Prank call?	Yes <input type="checkbox"/> No <input type="checkbox"/>	Hang up(s)?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Accidental dial?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
Other?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	(If yes, please explain: <u>open line</u>)	

How much time (approximate) did call takers or dispatchers spend on the call(s)? 5 min

How much time (approximate) did emergency service providers spend on the call(s)? 0

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

Sounded like kids playing around triangulated on old mill Rd
E of Henley way in Avon - could hear them playing Ping-Pong.
I disconnected,

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Non-initialized Cell Phone Call Reporting Form

State of Connecticut PSAP's

Use March 15, 2008 through April 30, 2008

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Legitimate calls from non-initialized phones: Calls for an event that the person placing the call reasonably believes to be an emergency.

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Date: 4/28/08 PSAP: Farmington Name: Mary Jodynal
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: 1835

Number of suspected calls received from suspected single caller: 1 ALT# 911-000-6977

For any **legitimate calls** for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

For any calls that were **not legitimate** calls for help (**harassing calls**), please indicate the nature of the calls:

Threatening in nature?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Bogus calls for help?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Prank call?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	Hang up(s)?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>
Accidental dial?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>		
Other?	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	(If yes, please explain: _____)	

How much time (approximate) did call takers or dispatchers spend on the call(s)? 30 sec.

How much time (approximate) did emergency service providers spend on the call(s)? 0

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

Shaving a friend her pocketbook & hit the
button by mistake

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Email: jvannais@ci.east-hartford.ct.us

Non-initialized Cell Phone Call Reporting Form State of Connecticut PSAP's

Use March 15, 2008 through April 30, 2008

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Date: 3/16/08 PSAP: Glastonbury Name: Slusarczyk
(Where call received) (Call taker)

Time or period of time that individual or related call(s) were received: 0819

Number of suspected calls received from suspected single caller: 1 ALT# 911-074-4880

For any legitimate calls for help from non-initialized phones, please describe (1) the nature of the call, (2) if the caller provided their location, and (3) whether the PSAP was able to dispatch help (directly or through a transfer or relay of the call) or the call was discontinued before location could be established:

For any calls that were not legitimate calls for help (harassing calls), please indicate the nature of the calls:

Threatening in nature?	Yes <input type="checkbox"/> No <input type="checkbox"/>	Bogus calls for help?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Prank call?	Yes <input type="checkbox"/> No <input type="checkbox"/>	Hang up(s)?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Accidental dial?	Yes <input type="checkbox"/> No <input type="checkbox"/>		
Other?	Yes <input type="checkbox"/> No <input type="checkbox"/> (If yes, please explain: <u>911 Hang up call no talk</u>)		

How much time (approximate) did call takers or dispatchers spend on the call(s)? < 1 minute

How much time (approximate) did emergency service providers spend on the call(s)? _____

Please describe harassing calls, providing as much detail as possible for especially aggravated cases. (Please feel free to attach any supporting call information or call narratives.)

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